### INTEGRATED SOLUTIONS FOR SUSTAINABLE FALL PREVENTION

### THE iSOLVE PROJECT

Establishing pathways and processes to implement and sustain evidence-based fall prevention in primary care

> Trans Tasman Symposium, 2017 Lindy Clemson Lynette Mackenzie Meryl Lovarini Jeannine Liddle Amy Tan and the iSOLVE team and Partners





# THE ISOLVE PROJECT

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**iSOLVE** 

#### **Partners**

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- Clinical Excellence Commission, Lorraine Lovitt

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Integrated SOLutions for sustainable fall preVEntion

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#### **Advisory Committee**

Northern Sydney Local Health District, GP, pharmacist, occupational therapist, physiotherapist, exercise physiologist, podiatrist, nurse, hospital, consumer representatives

#### NHMRC Partnership Project Grant: 1072790 (2014-2019)

ANZ Clinical Trial Registry: ACTRN12615000401550

CLINICAL EXCELLENCE

COMMISSION

Website: www.bit.ly/isolve

Health Network



## CHALLENGES IN EVIDENCE UPTAKE AND TAKING TO SCALE

- Older people think a fall is just a part of 'ageing'
- GP's report lack of time, 'more pressing' health issues, see injury, not prevention, lack of educational materials
- Screening does not lead to interventions
- Interventions in research have better outcome
- < 30% of health care providers routinely screen for falls.
- GPs not aware who does what
- Too few organisations regularly offer evidence-based falls prevention
- Multiple stakeholders in falls prevention- different roles
- No clear model for delivery in primary care





# AIMS OF THE ISOLVE PROJECT

Establish integrated processes and pathways to identify older people at risk of falls and engage a whole of primary care approach to fall prevention.

Form referral pathways and networks with GPs and allied health service providers

Improve access to appropriate fall prevention interventions for older people, ensure ongoing knowledge acquisition and sustainable action by healthcare professionals and organisations,



## iSOLVE: the patient referral journey





## ACTIVE INGREDIENTS OF ISOLVE IMPLEMENTATION INTERVENTION

#### GP educational detailing

- Decision support tools and fall management tailoring
- GP computer systems
- Medication reviews
- Knowledge translation, education and upskilling of allied health professionals
- Establishing referral pathways
- Diffusion and dissemination of the iSOLVE model

Clemson et al. Implementation Science (2017) 12:12 DOI 10.1186/s13012-016-0529-9

Implementation Science

#### STUDY PROTOCOL



Integrated solutions for sustainable fall prevention in primary care, the iSOLVE project: a type 2 hybrid effectivenessimplementation design

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#### Abstract

Background: Despite strong evidence giving guidance for effective fall prevention interventions in communityresiding older people, there is currently no clear model for engaging general medical practitioners in fall prevention and routine use of allied health professionals in fall prevention has been slow, limiting widespread dissemination. This protocol paper outlines an implementation-effectiveness study of the Integrated Solutions for Sustainable Fall Prevention (SOLVE) intervention which has developed integrated processes and pathways to Identify older people at risk of falls and engage a whole of primary care approach to fall prevention.

Methods/design: This protocol paper presents the ISOLVE implementation processes and change strategies and outlines the study design of a blended type 2 hybrid design. The study consists of a two-arm cluster randomized controlled trial in 28 general practices and recruiting 560 patients in Sydney, Australia, to evaluate effectiveness of the ISOLVE intervention in changing general practicioner fall management practices and reducing patient falls and the cost effectiveness from a healthcare funder perspective. Secondary outcomes include change in medications known to increase fall risk. We will simultaneously conduct a multi-methodology evaluation to investigate the workability and utility of the implementation intervention. The implementation evaluate effectiveness of a success fall risk. We will simultaneously conduct a multi-methodology evaluation to investigate the workability and utility of the implementation intervention. The implementation evaluation includes in-depth interviews and surveys with general practicioners and alled health professionals to explore acceptability and uptake of the intervention, the coherence of the proposed changes for those in the work setting, and how to facilitate the collective action needed to implement changes in practice; social network mapping will explore professional relationships and influences on referral patterns; and, a survey of GPs in the geographical intervention zone will test diffusion of evidence-based fall prevention practices. The project works in patnership with a primary care health network, state fall prevention leaders, and a community of practice of fall prevention advocates.

Discussion: The design is aimed at providing clear direction for sustainability and informing decisions about generalization of the ISOLVE intervention processes and change strategies. While challenges exist in hybrid designs, there is a potential for significant outcomes as the ISOLVE pathways project brings together practice and research to collectively solve a major national problem with implications for policy service delivery.

Trial registration: Australian New Zealand Clinial Trials Registry ACTRN12615000401550

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# Research methods: hybrid type 2 effectiveness-implementation study

Develop implement- ation intervention	Is it effective? Cluster randomised trial 27 practices; 560 patients	SNPHN-wide roll out of iSOLVE	
	How does it work? Process evaluation Interviews and surveys Social network mapping GPs and Allied Health Professionals (AF	IPs)	

Geographical impact? - annual survey of GPs across the SNPHN

iSOLVE 5 year development and evaluation phases



# **isolve Algorithm and GP Resources**



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	refer BRusteen for salar Lift pol/Great	OLV
82 years old single woman who lives alone at home. Her niece visits occasionally. She was discharged from hospital th ago due to a uniany tract infection that has now been has come in to your practice, accompanied by her niece, sp. She in otherwise well and her diabetes condition is	192m E	
pletes the Stay independent brochure in the waiting		
is for failing	Tick 'Yes' o	"No' here
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the past year.	Tes	O No
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It balance, strength and mobility		
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of unstatady when I are walking	¥ Yes	C No
	¥ Yes	C No
by holding onto furniture when walking at home.	a Yes	ONO
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Osteoarthritis → Osteornol 565<sup>®</sup> (paracetamol)
Hypertension → Xvapro HC<sup>®</sup> (intersatan/hydrochorothiand)
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## THE GP WORK FLOW

#### Identify Patients

- GP asks the question
- Practice nurse screen
- Annual reminders
- Letters (rct)
- -75 + health screen

# Patient self assessment

Paper or iPad

- 12 questions
- fall history
- balance, mobility
- medications
- vision
- Dizzy
- Foot pain
- Incontinence
- Recent hospital

Unsteadiness and needing support are signs of poor balant or weak leg muscles, which are major reasons for falling.

Side effects from medi

such as drowsiness and dizziness can increase your chances of falling.

Painful feet make it difficult to walk and may cause you

to stumble or trip. Rushing to the bathroor especially at night, increases your chances

of tripping or falling.

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## GP fall risk assessment

Asks additional fall history questions

## Paper or GP software

SOLVE Hughted Solutions for materials for generation			
Check your risk for falling	Tick 1 'No'	Yes' o 'here	
These are about your history of falls			
ave fallen in the past year.	a Yes	o N	5
am worried about falling.	a Yes	οN	5
hese are about balance, strength and mobility			
use or have been advised to use a walking stick or walker to get around safely.	a Yes	o N	0
iometimes I feel unsteady when I am walking.	a Yes	οN	0
steady myself by holding onto furniture when walking at home.	a Yes	οN	5
need to push with my hands to stand up from a chair.	a Yes	o N	5
have some trouble stepping onto a curb.	a Yes	οN	0
hese are about medications use			
am taking medication to help me sleep or improve my mood.	a Yes	o N	0
am taking five or more medications.	a Yes	٥N	5
his is about eyesight			
lecause of my eyesight, I am finding it difficult to see where I am stepping.	a Yes	o N	0
hese are about other conditions associated with falls			
sometimes feel light-headed or dizzy.	a Yes	o N	0
have foot pain that lasts for at least a day.	a Yes	οN	0
often have to rush to the toilet.	a Yes	οN	1
have been in hospital in the past six months.	a Yes	O N	5

50	LVE Integrated BOKutions for sustainable full proVEntion				
This as	all Risk Assessment sessment checklist is to be used in conjunction with tient's Stay Independent checklist.		Patient d		
Date	Ask the patient about their fall history				
	Have you had any falls in the past year?	C Yes	D No		
	How many?	01	2 or more		
	Did you injure yourself?	Ves.	D No		
	What do you think is the cause of the fall(s)?				
	Are you worried about falling?	C Yes	□ No		
Date	Risk factors				
	Balance, Strength and Gait				
	Using walking aid or have been advised to use walk	king aid			
	Unsteady				
	Weakness, balance and mobility problems				
	Medications				
	Sedatives, antidepressants or antipsychotics				
	5 or more medications				
	Vision				
	Severe impairment (macular degeneration, glauco	ma, diab	etic retinopati		
	Cataract formation				
	Postural Hypotension, Light-Headedness or Dizzin				
	A decrease in systolic BP ≥20 mm Hg or a diastolic BP of ≥10 mm Hg fre lying or sitting to standing?				
	Light-headedness or dizziness				
	Other Medical Conditions				
	Foot pain				





sustainable fall preVEntion



Management Plan: Tailoring risk to evidencebased interventions

- Automatic list of tailored interventions

- Fact sheets for patients

# Referral pathways

- mapping of local fall services

## Follow up

- GP visit - clinical audits

OI V	E	Integrated BOLations for available fail proVEntion
VICE		austainable fail proVEntion

Tailoring Interventions to Fall Risk Factors

Date	Risk Assessment	Intervention/Management	Referral To/Follow-Up
	0 fall in past year + no other fall risk factor	Refer patient to information on the Stay Independent brochure.	Community exercises (with balance component). www.activeandhealthy.now.pox.au
	1 fell in past year, or worried about falling	Group exercise with balance component (e.g. Tai Chi), or Fall prevention program (e.g. Stepping On).	Community exercises (with balance component) or fall prevention programs, www.activeandhealthy.mw.pov.au
	Problems with balance/strength/gait	Consider individual prescription for balance and lower limb strength exercise.	Physiotherapist or exercise physiologist for exercise prescription.
	≥ 2 falls in past year, or injurious falls, or 1 fall + unsteadiness, or 1 fall + recent hospitalisation	Refer for individual prescription for balance and lower limb strength exercise. Review home safety. Consider Falls Clinic for high risk patients.	Physiotherapist or exercise physiologist for exercise prescription. Occupational therapist for home safety assessment. Falls Clinic for high risk patients.
	Taking sedatives, antidepressants or antipsychotics, or ≥ 5 medications	Review indication, side effects and use of medication(s). Consider discussion with a pharmacist.	HMR pharmacist for comprehensive medication review.
	Severe vision impairment	Review home safety.	Occupational therapist for home safety assessment.
	Cataract(s)	Assess for cataract(s) surgery.	Ophthalmologist.
	Postural hypotension, dizziness, or light-headedness	Investigate underlying cause(s).	GP action: medical and/or medication management.
	Disabling foot pain	Assess foot pain. Consider foot and ankle exercises.	Podiatrist, physiotherapist, or exercise physiologist for exercise prescription.
	Urge incontinence	Investigate underlying cause(s).	GP action: medical and/or medication management.
	Cognitive impairment	Select falls prevention activity suited to patient's comitive ability.	Inform referred provider(s) of patient's cognitive status.

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# **iSOLVE GP DECISION TOOL**

iSOLVE GP decision tool used in our RCT

www.isolvefallprevention.com



## 25 GPs, 2 Practice nurses, 1 Practice manager

## The 'work' of the intervention in practice

## HOM5

- The iSOLVE system to identify and reduce risk
- Paper versus IT
- Training component: 'so you're educating yourself and the patient at the same time'
- Asking the question the Mantra
- Expands scope of practice



## The 'work' of the intervention in practice

## WHO5

- patients with falls and near-falls
- Wider cohort patients 65-75 years
- Move from RCT to routine practice

## WHAT/CONTENT?

- Clear guidelines for practice nurse
- values iSOLVE "system" and resources. "Loved it"
- Serendipity findings



### MOTIVATORS TO TAKE PART

- keep people out of hospital
- Relevant to patient population
- Other GPs in practice doing it
- patient readiness
- about 'real grass roots stuff'
- previous involvement in research

#### MOTIVATORS FOR NOT TAKING PART

- already have the knowledge and practice falls prevention
- no time for a project/ concerns with pace of work



# FACILITATORS TO MAKING THE INTERVENTION ROUTINE IN PRACTICE

- Relevant resources, Clear guidelines
- A quick and easy 'system'
- Clinical audit a prompt to follow up on patients
- Within scope of practice
- GP internalises the process "so you get it organised in your head".
- Patient responses 'nudged by research project co-ordinator

#### BARRIERS TO ROUTINISATION

- •IT issues with software
- •GPs forgetting what to do over time
- Time/competing priorities
- AHP feedback to GPs ad hoc
- Access to community service
- •Liked the AHP lists but tendency to remain with existing AH



Mackenzie, Liddle, Clemson, Pit, Willis et al.

REFLECTIONS

- Practice shift from screening to prevention
- Challenging assumptions
- Better chance of routinisation if internalised.
- iSOLVE as a 'script'
- iSOLVE fall prevention as a "system"
- Paper system fine for those who do not like IT
- •The role of practice staff GP, PN, receptionist
- •More aware of community services







a glimpse of allied health perceptions following workshops (n=15)





Lovarini, Liddle, Clemson, Mackenzie et al.

# **ISOLVE: NEXT STEPS**



Iterative process –still learning, working with partners to see how implement in whole of area

Expand iSOLVE into other GP software so integral and familiar

Build ISOLVE into SNPHN Health Pathways

How to replace the 'nudge' effect from our research project co-ordinator

Web site for GPs/practice nurses— iSOLVE decision tool/training component to help internalise process (CPD)

Mapping of local services to GPs- how?

Sustainability of AHP and pharmacy training?

iSOLVE Working strategies document – to disseminate beyond



# **Solutions for Sustainable fall preVEntion**



## NHMRC Partnership Project Grant 1072790 2014 - 2019

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