Capturing Falls In Community Dwellings: Middle-Aged And Older Adults with Severe and Enduring Mental Health Challenges.

Ryde Community Mental Health Service Falls Clinical Practice Improvement Project September, 2016 - Current



Diane Grayshon, RN Ryde SMHSOP Mandy Meehan, Team Leader Ryde SMHSOP Evidence is emerging to suggest people with mental illness are susceptible to falls.

However, the prevalence and nature of falls in community dwelling consumers with severe and enduring mental illness remains unexplored and unclear.



# NSW Health: Physical Health Care of Mental Health Consumers – Guidelines (2009\_007)

**Falls and Mental Health** 

#### 6.3 Consumers who are **Older persons**

It should be remembered that older persons are at risk of problems related to:

#### a) Falls

- b) Multiple medication use
- c) Malnutrition
- d) Pressure areas (if they have reduced mobility)
- e) Musculo-skeletal limitations and pain
- f) Constipation





Physical Health Care of Mental Health Consumers

Guidelines

### Prevalence in Inpatient Mental Health Units.

 In general hospital settings fall rates range from 3.1 to 3.7 per 1000 patients

(Knight & Coakley, 2010; Scanlan, Wheatley & Mcintosh, 2012).

- Inpatient mental health settings report
   4.1 to 6.4 per 1000 patients
   (Knight & Coakley, 2010; Scanlan, Wheatley & Mcintosh, 2012)
- Consumers in hospital who fall are younger than general patients

   56 years average age (SD)16.8 years
   (Tay et al, 2000).
- Despite these findings, this population is generally not perceived as frail and has not been identified as at risk for falls (Knight & Coakley, 2010).



### Fall Risk factors in Mental Health: Look familiar?

#### **Diagnostic Factors & Co-Morbidities**

Stuart et al. 2015, Roman de Mettelinge et al. 2013, Scanlan, Wheatley & Mcintosh, 2012, Edmonson, Robinson & Hughes, 2011, Jansen et al. Mitchell, Lord, Harvey & Close, 2013.

#### Medication

Richardson, Bennett & Kenny, 2014), Estrin et al. 2009.

#### Mental State

Draper, Busetto & Cullen, 2004, Edmonson, Robinson & Hughes, 2011.

#### Behavioural, Social & Health Factors

Scanlan, Wheatley & Mcintosh, 2012, Stijntjes et al. 2015, Scanlan, Wheatley & Mcintosh, 2012. Estrin et al. 2009, Draper, Busetto & Cullen, 2004, Verlinden et a., 2015, Edmonson, Robinson & Hughes, 2011.





### Injurious Falls and Fractures: Risk Factors in Mental Health

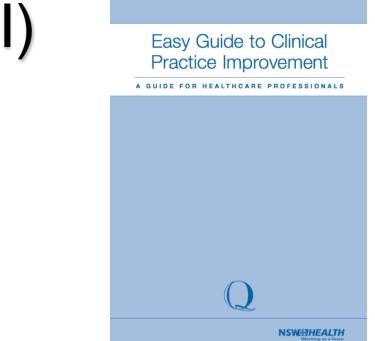
#### Antipsychotics

(Bakken et al. 2016; Odera, Young, Asche & Pepper, 2012; Stubbs (2009).

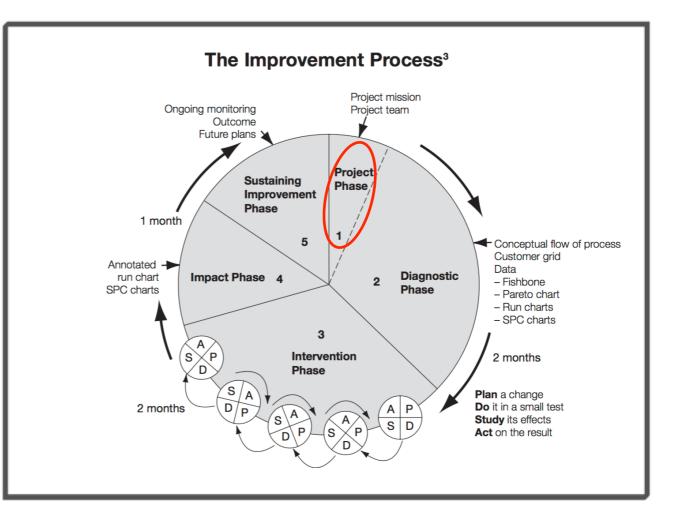


### Continued Practice Improvement (CPI) Falls CPI: Project Mission

To improve consumer care and safety by early identification of falls risk by a minimum of 100% increase in completion of falls risk assessment & management in 12 months.

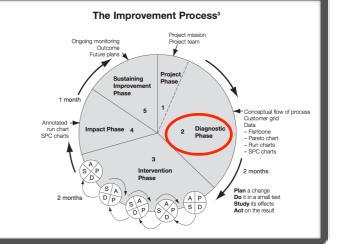


The Clinical Practice Improvement Model NSW Health: Easy Guide to Clinical Practice Improvement 2002





### Falls CPI: Diagnostic Phase



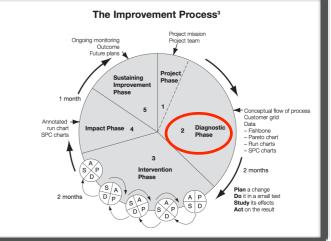
1. Research



- NSW Health: Easy Guide to Clinical Practice Improvement 2002
- 2. Falls Screening Snapshot (scope of problem)
- 3. Focus Groups Discuss barriers to completing falls screening and management plans
- 4. FISH Bone Process
- 5. Change Aim (off target more than screening)



### Falls CPI: Diagnostic Phase Fall Risk Screening - A Snapshot: September 2016



Assertive Outreach Team (AOT) vs Specialist Mental Health Services for Older People (SMSHOP)

233 AOT/GP shared care consumers.

→ Care coordinators completed 4 FROP\_COM Falls Risk Screens

100 Older persons community mental health consumers.

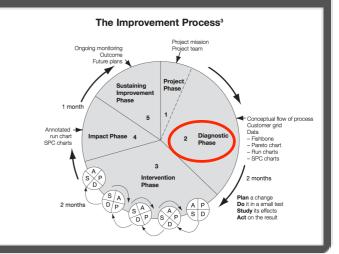
→ SMHSOP Care coordinators completed 38 FROP\_COM Falls Risk Screens



# Falls CPI: Diagnostic Phase

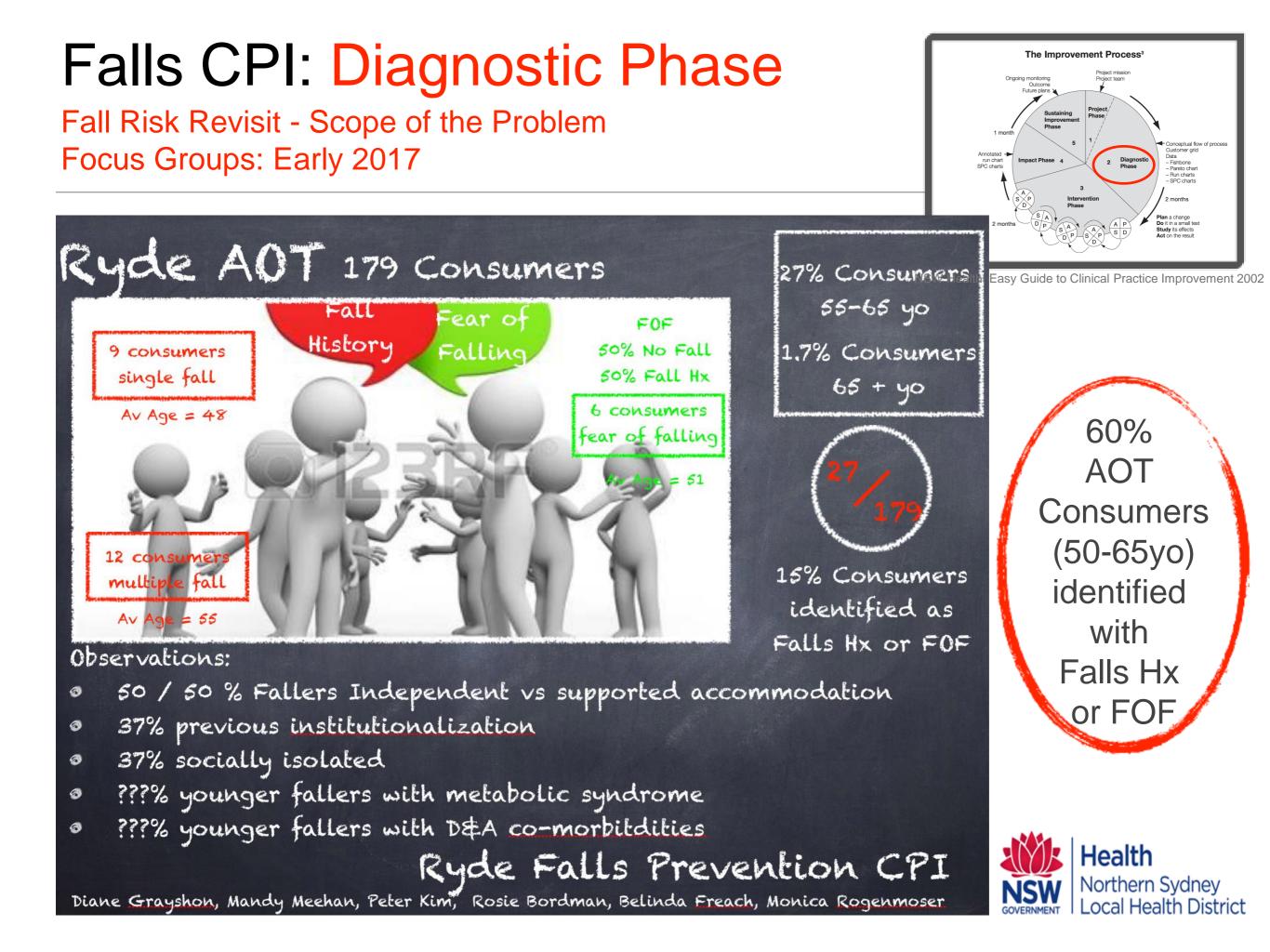
Fall Risk Screening & Focus Groups: September 2016

### Challenges AOT vs SMSHOP Clinicians

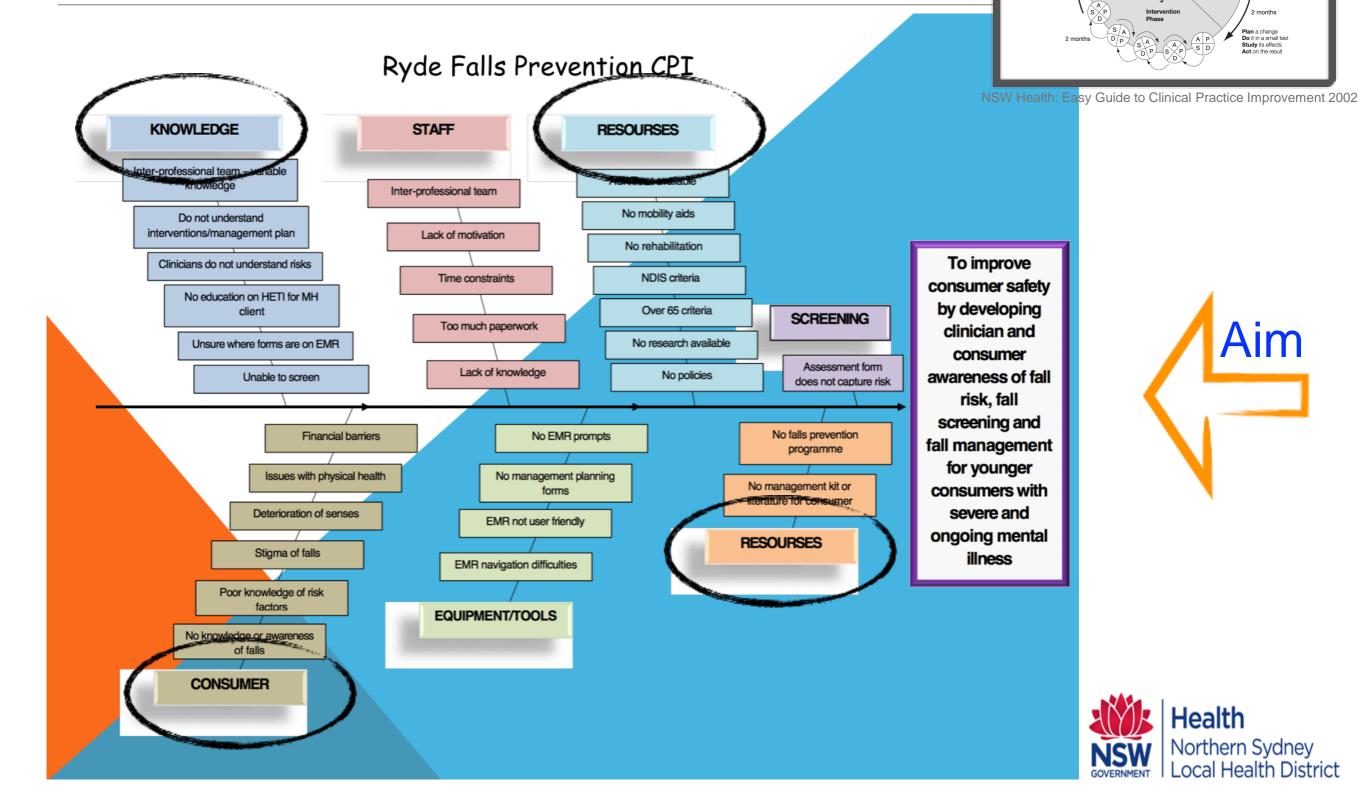


NSW Health: Easy Guide to Clinical Practice Improvement 2002





## Falls CPI: Diagnostic Phase FISH bone Results



The Improvement Process<sup>3</sup>

nceptual flow of process stomer grid

Fishbone Pareto char Run charts SPC charts

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Impact Phase

run chart SPC charts

### Falls CPI: Intervention Phase

NSLHD Mental Health Drug & Alcohol (MHDA) Falls Committee:

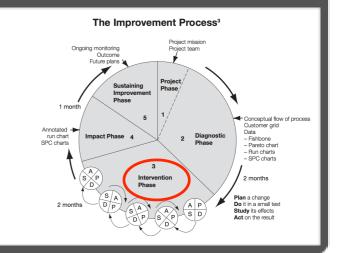
- Ryde Falls CPI presentation Dec 2016
- 2017 April Falls Month Activities
- •2017 MHDA Falls Education Not just an issue for older people



#### Ryde Mental Health Service Activities:

- Falls Champions (CPI Team)
- Falls Resource Pack (In Progress)
- Staff Education (Fit Education to Teams Values)
  - Team Clinical Care Planning Meetings
  - REFLEXIVE Practice Sessions





NSW Health: Easy Guide to Clinical Practice Improvement 2002



### Falls CPI: Impact Phase

Education, Falls Prevention & Promotion in Mental Health

- NSLHD MHDA Staff Education
  - ✓ 5 Inpatient Units & Macquarie Hospital
  - ✓ 10 Community Teams
  - ✓ D&A Clinic
  - ✓ LNS & Ryde Community & Inpatient = 66 Staff
- NSLHD MHDA Falls Risk Management Procedure PR2014\_032
  - $\checkmark$  Adult consumers screened from age 55
  - ✓ Mental Health Specific Fall Risk Factors
  - ✓ EMR Alert Falls Screening (request)
- NSLHD MHDA Physical Health & Falls Working Party
  - Pathway development (Wellness Clinics, HEAL, Stepping On, Healthy Lifestyle Groups)
- Macquarie Hospital Pathways to Community Living Initiative (PCLI):
  - Falls Prevention Interventions to decrease falls risk

Falls Prevention Education for NSLHD MHDA Community Service Providers

#### Falls Prevention<sup>®</sup> is everyone's business

MA Health

Northern Sydney Local Health District

<del> //</del> April 2017

LLS MONT

MHDA - Falls Risk Not just an issue for older people....



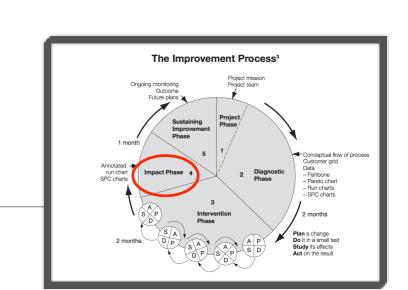




### Falls CPI: Impact Phase

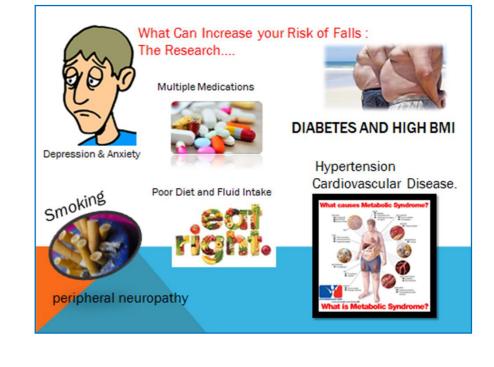
Education, Falls Prevention & Promotion in Mental Health

- Consumers Education
  - ✓ 90 + consumers attended Stepping On & Ryde Health Forums and SMHSOP Health Groups
- Ryde SMSHOP Falls Focus Month Audit
   ✓ FROP\_COM completed for 91% of SMSHOP consumers
- Ryde GP Shared Care Program:
  - ✓ Falls data and screening on 74% of consumers in this program
- LNS SMHSOP (Stepping ON)
- HASI + Housing
   ✓ Falls Data review and education



NSW Health: Easy Guide to Clinical Practice Improvement 2002







# Falls CPI:

### **Sustaining Improvement Phase**

#### North Shore Ryde Mental Health Services

- Local Falls Champions
- Consumer and Staff Education and Falls Prevention Programs & clinical practice

#### **NSLHD MHDA level pilots**

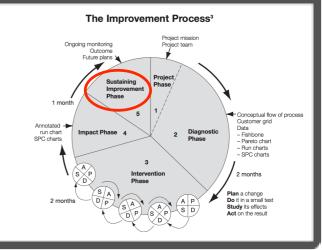
Wellness Clinics, HEAL, Stepping ON, Healthy Lifestyle Program

#### **Physical Health and Falls in Mental Health**

 Wellness Clinics – develop screening tools linking metabolic monitoring and falls risks

### **POLICY CHANGE**





NSW Health: Easy Guide to Clinical Practice Improvement 2002