INTEGRATED SOLUTIONS FOR SUSTAINABLE FALL PREVENTION

THE ISOLVE PROJECT

Establishing pathways and processes to implement and sustain evidence-based fall prevention in primary care

Trans Tasman Symposium, 2017
Lindy Clemson
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and the iSOLVE team and Partners





THE ISOLVE PROJECT

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Advisory Committee

Northern Sydney Local Health District, GP, pharmacist, occupational therapist, physiotherapist, exercise physiologist, podiatrist, nurse, hospital, consumer representatives

NHMRC Partnership Project Grant: 1072790 (2014-2019)

ANZ Clinical Trial Registry: ACTRN12615000401550

Website: www.bit.ly/isolve



Integrated SOLutions for sustainable fall preVEntion











CHALLENGES IN EVIDENCE UPTAKE AND TAKING TO SCALE

Older people think a fall is just a part of 'ageing'

GP's report lack of time, 'more pressing' health issues, see injury, not prevention, lack of educational materials

Screening does not lead to interventions

Interventions in research have better outcome

< 30% of health care providers routinely screen for falls.

GPs not aware who does what

Too few organisations regularly offer evidence-based falls prevention

Multiple stakeholders in falls prevention- different roles No clear model for delivery in primary care





AIMS OF THE ISOLVE PROJECT

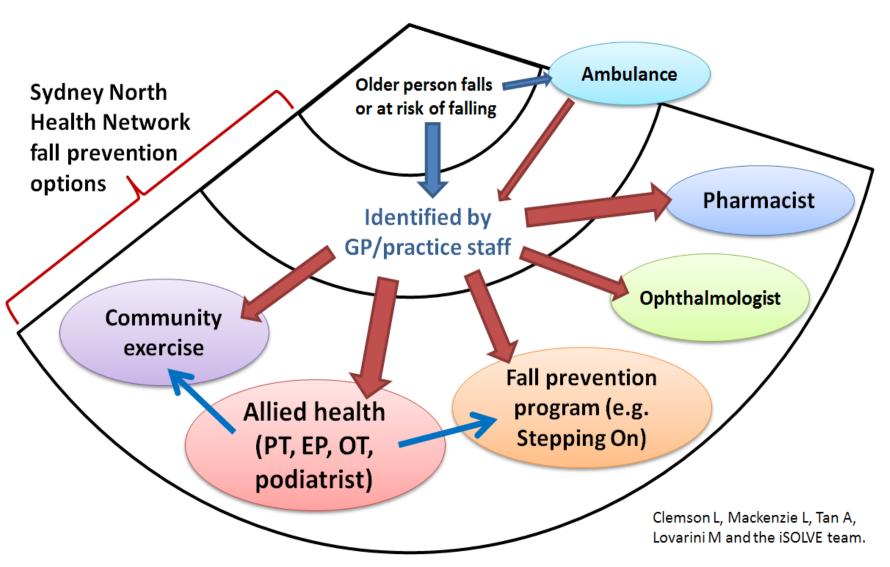
Establish integrated processes and pathways to identify older people at risk of falls and engage a whole of primary care approach to fall prevention.

Form referral pathways and networks with GPs and allied health service providers

Improve access to appropriate fall prevention interventions for older people, ensure ongoing knowledge acquisition and sustainable action by healthcare professionals and organisations,



iSOLVE: the patient referral journey





ACTIVE INGREDIENTS OF ISOLVE IMPLEMENTATION INTERVENTION

- GP educational detailing
- Decision support tools and fall management tailoring
- GP computer systems
- Medication reviews
- Knowledge translation, education and upskilling of allied health professionals
- Establishing referral pathways
- Diffusion and dissemination of the iSOLVE model

Clemson et al. Implementation Science (2017) 12:12 DOI 10.1186/s13012-016-0529-9

Implementation Science

STUDY PROTOCOL

Open Access

Integrated solutions for sustainable fall prevention in primary care, the iSOLVE project: a type 2 hybrid effectiveness-implementation design

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Abstract

Background: Despite strong evidence giving guidance for effective fall prevention interventions in communityresiding older people, there is currently no clear model for engaging general medical practitioners in fall prevention and routine use of allied health professionals in fall prevention has been slow, limiting widespread dissemination. This protocol paper outlines an implementation-effectiveness study of the Integrated Solutions for Sustainable Fall Prevention (SOLVE) intervention which has developed integrated processes and pathways to identify older people at risk of falls and engage a whole of primary care approach to fall prevention.

Methods/design: This protocol paper presents the ISOLVE implementation processes and change strategies and outlines the study design of a blended type 2 hybrid design. The study consists of a two-arm cluster randomized controlled trial in 28 general practices and recruiting 560 patients in Sydney, Australia, to evaluate fectiveness of the ISOLVE intervention in changing general practitioner fall management practices and reducing patient falls and the cost effectiveness from a healthcare funder perspective. Secondary outcomes include change in medications known to increase fall risk. We will simultaneously conduct a multi-methodology evaluation to investigate the workability and utility of the implementation intervention. The implementation evaluation includes in-depth interviews and surveys with general practitioners and allied health professionals to explore acceptability and uptake of the intervention, the coherence of the proposed changes for those in the work setting, and how to facilitate the collective action needed to implement changes in practice; social network mapping will explore professional relationships and influences on referral patterns; and, a survey of GPs in the geographical intervention zone will test diffusion of evidence-based fall prevention practices. The project works in partnership with a primary care health network state fall prevention leaders, and a community of practice of fall prevention advocates.

Discussion: The design is aimed at providing clear direction for sustainability and informing decisions about generalization of the ISOLVE intervention processes and change strategies. While challenges exist in hybrid designs, there is a potential for significant outcomes as the ISOLVE pathways project brings together practice and research to collectively solve a major national problem with implications for policy service delivery.

Trial registration: Australian New Zealand Clinial Trials Registry ACTRN 12615000401550

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Research methods: hybrid type 2 effectiveness-implementation study

Develop implementation ation

Is it effective?

Cluster randomised trial 27 practices; 560 patients

SNPHN-wide roll out of iSOLVE

How does it work?

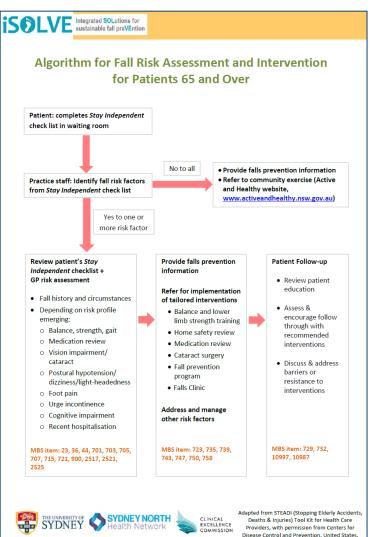
Process evaluation
Interviews and surveys
Social network mapping
GPs and Allied Health Professionals (AHPs)

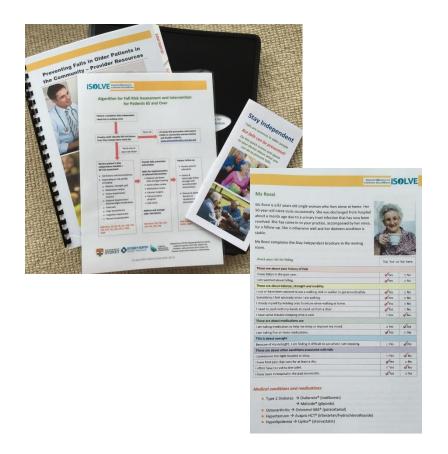
Geographical impact? - annual survey of GPs across the SNPHN

iSOLVE 5 year development and evaluation phases



iSOLVE ALGORITHM AND GP RESOURCES







THE GP WORK FLOW

Identify Patients

- GP asks the question
- Practice nurse screen
- Annual reminders
- Letters (rct)
- -75 + health screen

Patient self assessment

Paper or iPad

- 12 questions
- fall history
- balance, mobility
- medications
- vision
- Dizzy
- Foot pain
- Incontinence
- Recent hospital

GP fall risk assessment

Asks additional fall history questions

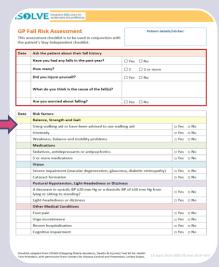
Paper or GP software













Management
Plan: Tailoring risk
to evidencebased
interventions

- Automatic list of tailored interventions
- Fact sheets for patients

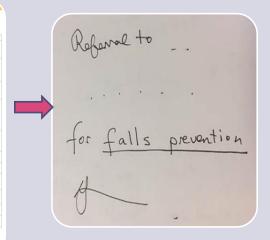
Referral pathways

mapping of local fall services

Follow up

- GP visit
- clinical audits











iSOLVE GP DECISION TOOL

iSOLVE GP decision tool used in our RCT

www.isolvefallprevention.com



25 GPs, 2 Practice nurses, 1 Practice manager

The 'work' of the intervention in practice

HOM[§]

- The iSOLVE system to identify and reduce risk
- Paper versus IT
- Training component: 'so you're educating yourself and the patient at the same time'
- Asking the question the Mantra
- Expands scope of practice



The 'work' of the intervention in practice

MHOs

- patients with falls and near-falls
- Wider cohort patients 65-75 years
- Move from RCT to routine practice

WHAT/CONTENT?

- Clear guidelines for practice nurse
- •values iSOLVE "system" and resources. "Loved it"
- Serendipity findings



MOTIVATORS TO TAKE PART

- keep people out of hospital
- Relevant to patient population
- Other GPs in practice doing it
- patient readiness
- about 'real grass roots stuff'
- previous involvement in research

MOTIVATORS FOR NOT TAKING PART

- already have the knowledge and practice falls prevention
- no time for a project/ concerns with pace of work



FACILITATORS TO MAKING THE INTERVENTION ROUTINE IN PRACTICE

- Relevant resources, Clear guidelines
- A quick and easy 'system'
- Clinical audit a prompt to follow up on patients
- Within scope of practice
- GP internalises the process "so you get it organised in your head".
- Patient responses 'nudged by research project co-ordinator

BARRIERS TO ROUTINISATION

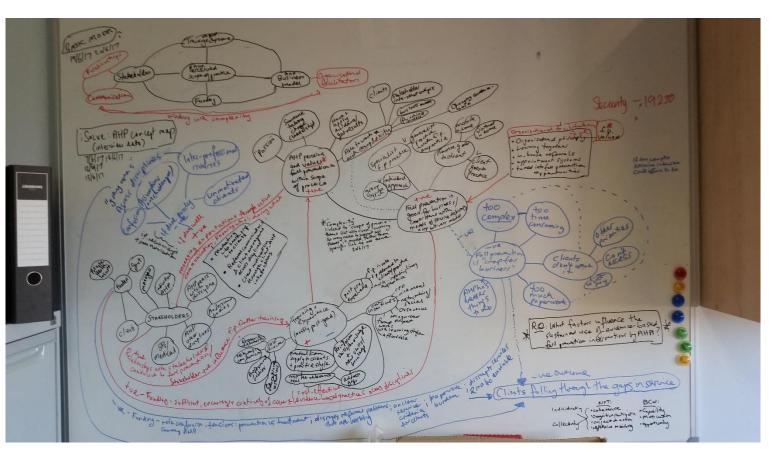
- •IT issues with software
- •GPs forgetting what to do over time
- Time/competing priorities
- AHP feedback to GPs ad hoc
- Access to community service
- Liked the AHP lists but tendency to remain with existing AH



REFLECTIONS

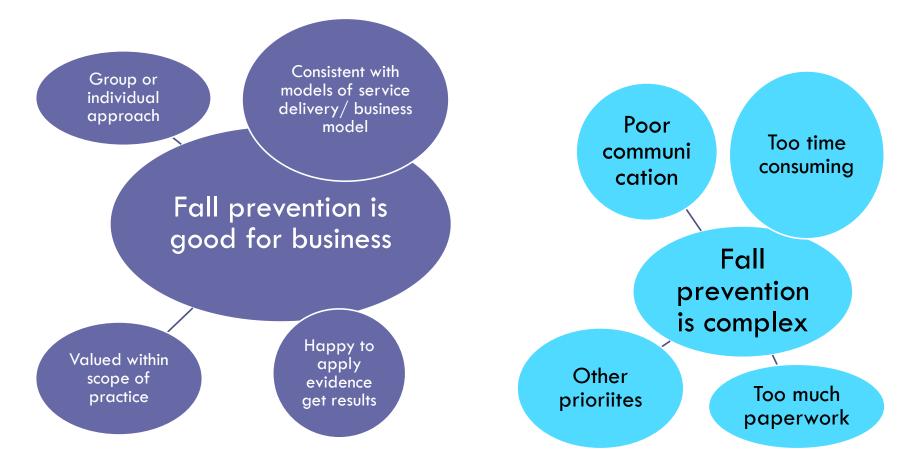
- Practice shift from screening to prevention
- Challenging assumptions
- Better chance of routinisation if internalised.
- iSOLVE as a 'script'
- iSOLVE fall prevention as a "system"
- Paper system fine for those who do not like IT
- •The role of practice staff GP, PN, receptionist
- More aware of community services







a glimpse of allied health perceptions following workshops (n=1.5)





Lovarini, Liddle, Clemson, Mackenzie et al.

ISOLVE: NEXT STEPS



Iterative process -still learning, working with partners to see how implement in whole of area

Expand iSOLVE into other GP software so integral and familiar

Build ISOLVE into SNPHN Health Pathways

How to replace the 'nudge' effect from our research project co-ordinator

Web site for GPs/practice nurses— iSOLVE decision tool/training component to help internalise process (CPD)

Mapping of local services to GPs- how?

Sustainability of AHP and pharmacy training?

iSOLVE Working strategies document – to disseminate beyond













NHMRC Partnership Project Grant 1072790 2014 - 2019

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